Serial No.: 09/873,683 Attorney Docket No.: 9L01.1-020

PATENT

## <u>REMARKS</u>

The Applicants have received and reviewed the Office Action mailed October 18, 2004. The Applicants originally submitted claims 1-27 in this application. By the present Response and Amendment, the Applicants have amended claims 1, 8, 10, 17, 19 and 27, and canceled claims 6, 7, 15, 16 and 24-26. Thus, claims 1-5, 8-14, 17-23 and 27 remain pending in this application. The Applicants have not introduced any new matter.

The Examiner rejected claims 1-25 under 35 U.S.C. §102(b) as being anticipated by Faigon et al. (U.S. Patent No. 6,006,016). However, the Examiner also indicated that claims 26-27 are objected to as being dependent upon a rejected base claim, but would be allowable if rewritten in independent form including all of the limitations of the base claim and any intervening claims. As stated by the Examiner in the Office Action, regarding claim 26, none of the prior art teaches adding an identification number associated with the identifier portion with an identification number associated with the properties portion of the error message.

The applicants have amended independent claims 1, 10 and 19 to include allowable subject matter from claim 26. More specifically, the applicants have amended independent claim 1 to include the subject matter of claims 6 and 7 and subject matter similar to that in claim 26, and have canceled claims 6 and 7. Also, applicants have amended claim 8 in response to the cancellation of claims 6 and 7.

Similarly, the applicants have amended independent claim 10 to include the subject matter of claims 15 and 16 and subject matter similar to that in claim 26, and have canceled claims 15 and 16. Also, applicants have amended claim 17 in response to the cancellation of claims 15 and 16.

Finally, the applicants have amended independent claim 19 to include the subject matter of claims 24-26, and have canceled claims 24-26. Also, applicants have amended claim 27 in response to the cancellation of claims 24-26.

Serial No.: 09/873,683 Attorney Docket No.: 9L01.1-020

PATENT

In view of these amendments, the applicants respectfully submit that all claims now are allowable. Accordingly, the applicants respectfully request that the Examiner withdraw the rejection under 35 U.S.C. §102(b) as being anticipated by Faigon et al.

GARDNER GROFF

## CONCLUSION

In view of the amendments submitted herein and the above comments, the Applicants respectfully submit that all grounds of rejection are overcome and that the application has now been placed in full condition for allowance. Accordingly, the Applicants earnestly solicit early and favorable action. Should there be any further questions or reservations, the Examiner is urged to telephone the Applicants' undersigned attorney at (770) 984-2300.

Respectfully submitted,

John M. Harman

Reg. No. 38,173

GARDNER GROFF, P.C. Paper Mill Village, Building 23 600 Village Trace, Suite 300 Marietta, GA 30067

Tel: 770/984-2300 Fax: 770/984-0098